



Donna C. Noll D.D.S. & Associates General Dentists

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Violet Family Dental Financial Policies and your dental insurance

We are committed to providing you with the best possible care. If you have dental insurance, we want to help you receive the maximum allowable benefits. To achieve these goals, we need your help. We need you to have a good understanding of your insurance benefits. Please refer to your insurance booklet or the back of your insurance card for a toll-free number if you have questions concerning your insurance coverage. We are a participating provider with most insurance companies. It is your responsibility to verify we are participating with your carrier. We will be happy to assist you with any questions you may have regarding your coverage after you have followed the above steps.

Claim Filing

On your behalf, we will file your insurance claims, up to two insurance companies. If you have a third carrier, you will be responsible for the filing any balance to the third party. We will be happy to provide you with a claim form.

Financial Questions

We will assist you with any financial questions you may have regarding your account or treatment plans. We may be able to help if you need special arrangements. We could offer a pre-payment plan that works with your budget for major procedures.

Major Procedures

Major procedures usually require an out of pocket expense and will be due at the time of service. You will be provided with an estimate for this expense, with your treatment plan. Your insurance company will make the final determination of the out of pocket expense since we are only able to estimate of the expense without a pre-determination.

Amalgam fillings

We do not do Amalgam fillings (silver), we do Composite resins (tooth colored) fillings. Some insurances will only pay at the amalgam rate on posterior teeth. You are responsible for the difference, we again can only provide you with an estimate, but your insurance will make the final determination. The estimated amount will be due at the time of service.

Arriving late to your appointment

We ask you to do your best to arrive on time for your appointments. We understand there are times that other circumstances may delay you. We may only be able to do part of your appointment to be fair to the other scheduled patients, or you may be asked to reschedule.

Returned check fee

We will apply a \$25 returned check fee to all returned checks for insufficient funds.

Thank you for choosing Violet Family Dental